



T R A V E L E D G E

Amy Metzger, Luxury Travel Advisor (Travel A-Z)
3525 Piedmont Rd NE Bldg 7 Suite 400 Atlanta, GA 30305

28 May 2019

RE: Endorsement of Carl Querna, Early Bird Pest Control

To whom it may concern,

I have known Carl Querna of Early Bird Pest Control for over fifteen months and I can assure you that he is a consummate professional. I have used Early Bird Pest Control many times and seen the professionalism and superb customer service of his organization. They are on prompt, courteous, knowledgeable and their work is exceptional. I used them to get a termite letter for selling our house and currently use them in our new home for our monthly pest control and mosquito prevention. I am highly allergic to mosquito bites and am confident that the treatment at our house is going to prevent me from having any issues this season. We also had a mouse infestation in our new house basement due to the construction site being left open and unsealed for so many months. Carl's service technician has been out multiple times (at no additional cost to me) to help address and control the issue. Carl has been responsive and approachable for all issues with my pest control. His staff always answer the phone promptly and politely. Response to inquiries and issues are quick and timely. I was with my previous pest control company for twenty years and once I interviewed Carl and heard his recommendations I did not hesitate to switch to Early Bird Pest Control for my personal pest control needs. Without reservation, I recommend Carl Querna and Early Bird Pest Control completely confident that you'll be a satisfied customer!

Amy Metzger

Travel Advisor, Travel Edge